ORGANIZATIONS AND SERVICES IN ISTANBUL

OCTOBER, 2015

ENGLISH
**LeFAMSol** is a curriculum development project for Female African Migrants, aiming to create a pool of human resources that can operate gender/ethnically delineated “Self-Help Desks.” Through its website, Facebook groups and pages, LeFAMSol project attempts to provide migrant groups with the necessary knowledge for sustaining their lives in Turkey, Greece and Italy, and the bridge them with civil society organizations active in their field.

**Project Partners:**
* University of Peloponnese - Greece  
* Institute for Professional Qualification and Requalification (ECAP) - Italy  
* Aids Coalition to Unleash Power ΔΡΑΣΕ HELLAS (ACT UP ΔΡΑΣΕ HELLAS) - Greece  
* Migration Research Center at Koç University (MiReKoc) - Turkey  
* University of Florence  
* Centre for the Advancement of Research & Development in Educational Technology - Cyprus  
* Institute for International Relations (IDIS) – Greece

**LeFAMSol Website:** [https://lefamsol.uop.gr/](https://lefamsol.uop.gr/). At LeFAMSol website, under the rubric of “Maps” the organizations and services available to Female African Migrants in Greece, Italy and Turkey can be accessed.

**LeFAMSol Facebook Groups and Pages:**
* LeFAMSol Turkey Page: [https://www.facebook.com/lefamsol.turkey](https://www.facebook.com/lefamsol.turkey)
* LeFAMSol Project Group, providing access to issue specific groups in Greece: [https://www.facebook.com/lefamsollifelonglearning](https://www.facebook.com/lefamsollifelonglearning)
* LeFAMSol Project Page: [https://www.facebook.com/Lefamsol-project-839555949421407/](https://www.facebook.com/Lefamsol-project-839555949421407/)
Section 1. National and Local Nongovernmental Organizations (NGOs)

RESEARCH

SARIYER

Koç Üniversitesi Göç Araştırmaları Merkezi (Migration Research Center at Koç University, MiReKoc)
Koç University, Rumeli Feneri Yolu, Sariyer, 34450 Istanbul
Tel: + 90 212 338 1635
E-mail: mirekoc@ku.edu.tr
Website: http://mirekoc.ku.edu.tr

MiReKoc is the Turkish partner of LeFAMSol project. MiReKoc organizes international conferences, workshops and seminars to discuss various research agendas in the field of migration. With the objective of connecting the migration debate in Turkey to the ongoing debates and research in different contexts and settings, MiReKoc endeavors to develop collaboration between migration scholars, civil society organizations and policy makers to stimulate dialogue on existing and new research.

HEALTHCARE

FATIH

Göçmen Yardımlaşma ve Dayanışma Derneği (Migrant Support and Solidarity Association, ASEM)
Katip Kânım Mah. Kınacı Mehmet Sok. Apt. No:10 Daire 1 Fatih / İstanbul
Tel: +90 212 517 00 22
E-mail: asemistanbul@gmail.com
Website: http://www.asemistانبula.org

ASEM is the strategic partner of LeFAMSol project, working together with MiReKoc in order to reach the target groups and organize seminars specifically built for them. ASEM works as a migrant clinic, accessible to all migrants, and especially to African migrants. The center is open 4 days of the week, for free consultation, free distribution of medicine based on pathology; social support; distribution of clothing; education for children; help search for job opportunities; supporting sick undocumented groups for treatment in private hospitals.

Pozitif Yaşam Derneği (Positive Life Foundation)
Tel: +90 216 418 10 61
Mobile: (0537) 358 91 81 (support for French and English speakers)
Website: www.pozitifyasam.org

The Positive Life Foundation provides services and assistance to people who are HIV positive. The foundation provides medical services and social support to everyone that is HIV positive. It should be noted, that due to funding limitations it is extremely difficult to acquire medicine. However, the foundation does provide individual and group counseling and support for everyone, regardless of documentation status. Finally, the foundation has a committed staff member who can provide social support for foreigners and is able to communicate in both French and English (please contact the mobile number listed above).
Davranış Bilimleri Araştırma ve Tedavi Merkezi (Center for Behavior Research and Therapy)
DABATEM
Siraselviler Cad./ Meşelik Sk No:26 D:5 Taksim/İstanbul
Tel: +90 212 251 0084
Website: www.dabatem.org
DABATEM provides psychological support to everyone, regardless of legal status, who is suffering from a traumatic experience, due to war and civil unrest or sexual and gender based violence. DABATEM has a clinical psychologist who provides therapy free of charge. With the help of translators, the clinic can provide health services to any migrant or refugee.

LEGAL SUPPORT

BEYOĞLU
Mülteci Hakları Merkezi (Refugee Rights Turkey)
Refik Saydam Cad. Dilber Apt. No:39 4th Floor, Flat Number: 11
Sishane – Beyoğlu – Istanbul - Turkey
Tel: +90 212 292 48 30
Fax: +90 212 292 48 33
E-mail: info@mhd.org.tr
Refugee Rights Turkey is a human rights organization that provides free of charge legal counseling and assistance to asylum seekers of all nationalities. You can get in touch with the office all weekdays from 10.00 to 17.00.

Çağdaş Hukukçular Derneği (Progressive Lawyers’ Association)
Asmalımescit Mah. Orhan Adli Apaydın Sok. No: 11/3 Beyoğlu
Tel: +90 212 245 04 40
E-mail: chd.istanbul@gmail.com
Provides legal assistance to refugees, asylum seekers, irregular and regular migrants.

Kadınlarla Dayanışma Vakfı - Sınır Tanımayan Kadınlar (Women’s Solidarity Foundation - Women Without Borders)
Kamer Hatun Mahallesi, Hamalbaşı Caddesi, No: 22, Kat: 6, Daire: 13, Beyoğlu
E-mail: sinirtanimayankadinlar@gmail.com
Website: http://kadav-ist.org/; https://tr-tr.facebook.com/S%C4%B1n%C4%B1m-024/Tan%C4%B1m-024-Kad%C4%B1nlar-G%C3%B6%C3%B6r%C3%B6n-Kad%C4%B1nlarla-Dayan%C4%B1%C5%9Fma-Grubu-402199249875473/info/?ref=page_internal
Established to make discrimination and violence against women visible, Sınır Tanımayan Kadınlar has a migrants’ solidarity group that makes advocacy and follow legal cases of migrant women in Turkey.

FATIH
Uluslararası Mülteci Hakları Derneği (International Refugee Rights Association)
Tel: + 90 212 531 20 25
E-mail: info@multecihaklari.org.tr
Website: http://multecihaklari.org.tr
Provides support especially on the issues of residence permits and visas. Interpretation is available in English, French and Arabic. Translation from other languages can also be provided.

**Mazlumder (Association for Human Rights and Solidarity for the Oppressed)**
Kalenderhane Mah. C.Y. Tosyal Cad. No:58 VEFA / İstanbul
Tel: +90 212 526 24 40
E-mail: world@mazlumder.org
Website: [http://www.mazlumder.org/](http://www.mazlumder.org/)
Provides support especially on legal issues. Interpretation is available in English and Arabic.

**İstanbul Barosu Adli Yardım Bürosu (Istanbul Bar Legal Aid Bureau)**
Tel: +90 212 251 90 40

**İstanbul Barosu Kadın Hakları Komisyonu (Istanbul Bar Commission on Women’s Rights)**
Şahkulu Mah. Serdar-ı Ekrem Sok. No: 7 Galata, Beyoğlu
Tel: +90 212 251 63 25
E-mail: baro@istanbulbarosu.org

**SOCIAL SUPPORT**

**Kenyan Community**
E-mail: irenekin26@hotmail.com
Meeting days: Every last Saturday of the month. Serves as a welcome center for new immigrants, counseling, helps in footing the bills of emergency cases, serves as a primary gateway for new immigrants to find basic information on how to get the necessary papers (documents).

**BEŞİKTAŞ**

**International Organization for Migration (IOM)**
Barbaros Bulvarı Orhan Birman İş Merkezi Kat: 2 No:149 Balmumcu, Beşiktaş
Tel: +90 (212) 293 50 00
Fax: +90 (212) 249 27 33
E-mail: iomistanbul@iom.int
Website: [http://www.turkey.iom.int/contactus.htm](http://www.turkey.iom.int/contactus.htm)
IOM Turkey operates in areas of emergency refugee assistance, assisted voluntary return and almost every major aspect of migration management. IOM’s fights against exploitation of migrants in all forms, especially against severe human rights violations suffered by illegal trafficked persons.
**IOM’s 157 Helpline for trafficked individuals** is around-the-clock – 24/7, includes multilingual operators providing advice in Russian, Romanian, English and Turkish. The Helpline can be reached by dialing 157 from landlines and mobile phones anywhere in Turkey and can also be reached from abroad without charge by dialing 90-312-157-1122.

**BEYOĞLU**

**İstanbul Interparish Migrant Program (IIMP)**
İstiklal Cad. Postacılar Sok. Beyoğlu
Tel: +90 212 244 5212
E-mail: officeuci@gmail.com
Website: [http://www.globalministries.org/mee/partners/istanbul-interparish-migrant.html](http://www.globalministries.org/mee/partners/istanbul-interparish-migrant.html)

The focus is on the most marginalized group of migrants, namely women with children. Services include food, clothing, health care, counseling, voluntary repatriation, and emergency shelter subsidies.

**İnsan Kaynağı Geliştirme Vakfı (Human Resource Development Foundation, IKGV)**
Yeniçarşı Cad. No: 34 Beyoğlu
Tel: +90 212 293 1605
Website: [ikgv@ikgv.org](mailto:ikgv@ikgv.org)

HRDF developed and implemented programs that support asylum seekers, refugees and lately victims of human trafficking. HRDF continues to contribute to the solution of the emerging problems in the society with its programs.

**Göçmen Dayanışma Ağı – Mutfak (Migrant Solidarity Network – Kitchen)**
Between Sakızğaç Avenue and Hava Hoş Street, Beyoğlu
Website: [http://dayanismamutfagi.blogspot.com.tr/](http://dayanismamutfagi.blogspot.com.tr/)

Kitchen is a place of sharing the food – therefore accepts contributions from everyone who participate (either via bringing food or helping with the cooking). Also provides Turkish and English language courses, legal counseling for immigrants, activities for children and craft courses open to everyone's contribution.

**St. Anthony of Padua Church**
İstiklal Cd. No:171, 34433 Beyoğlu/Istanbul
Tel: +90 555 873 2904

Working days and Hours: Tuesdays: 5pm - distribution of food to the needy (immigrants )
Thursdays: distribution of used clothes to the needy. Counselling (by appointment), serves as a referral point to Caritas, helps pay for medications, and weekly distribution of used clothes and food.

**FATİH**

**Şişli**

**Caritas**
Harbiye Cayirı sok 64, Elmadag
Tel:+90 212 23 44 564, +90 212 24 08 801
e-mail: caritas@caritas-tr.org
Website: [http://www.caritas.org/](http://www.caritas.org/)

Caritas in Turkey works with a variety of groups needing support: refugees, migrants, ill-treated women, children, the elderly, handicapped people and minorities. Among its activities are projects for assistance in securing personal documentation, providing food aid for the needy and response to emergencies such as flooding, earthquakes and refugee influxes.

**Ghana International Assistance and Solidarity Association (Istanbul)**
Mecidiyekoy Mah. Selahattin Pinar Cad. No: 19/1418 Sisli
Tel: +90 536 549 4031
Meeting Days & Hours: Every two weeks (Sunday) at 2pm. Provision of (winter) clothes and shoes, help the sick (like taking them to hospital), provides temporary accommodation (for new immigrants) on case-by-case analysis, helps immigrants search for a job, and supports and facilitates voluntary repatriation.

**Nigerian Community, Turkey**
Perpa Ticaret Merkezi A Blok Kat. 5 No. 0118, Okmeydani Şişli
e-mail: President@nigeriancommunity.org.tr
Tel: +90 5323465033
Offers advice to Nigerians on legal matters.
Section 2. State and Municipality Institutions (STATE)

HEALTHCARE

AKSARAY

Haseki Eğitim ve Araştırma Hastanesi (Hasaki Education and Research Hospital)
Haseki Sultan Mh. Millet Cad. 34096 Aksaray
Tel: +90 (212) 529 44 00
Website: http://hasekieah.saglik.gov.tr/
Public hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

AVCILAR

Avcılar Göçmen Polikliniği (Migrant Clinic – Avcılar)
Cihangir Mahallesi, Kirazlı Caddesi, No:60, Giriş Kat, Avcılar.
Tel: +90 212 509 32 26
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

BAĞCILAR

Bağcılar Göçmen Polikliniği (Migrant Clinic – Bağcılar)
Çınar Mahallesi, 6. Sokak, No:9, Kat:2
Tel: +90 212 634 77 01
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

BAHÇELİEVLER

Bahçeşehir Göçmen Polikliniği (Migrant Clinic – Bahçeşehir)
Zafer Aile Sağlığı Merkezi, Zafer Mah., Baharistan Sokak, No:2, Bodrum Kat, park içi, Bahçeşehir. 
Tel: +90 212 652 85 55
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

BAKIRKÖY

İstanbul Eğitim ve Araştırma Hastanesi Osmanbey / Bakırköy Polikliniği (Istanbul Education and Research Hospital – Osmanbey)
Marmara Forum AVM Yanı (E-5 Topkapı İstikameeti Yan Yolu Bitişliğinde) Osmaniye
Tel: +90 212 543 6375
Website: http://www.istanbuleah.saglik.gov.tr/index.php
Public hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

**BAŞAKŞEHİR**

Başakşehir Göçmen Polikliniği (Migrant Clinic – Başakşehir)
Ziya Gökalp Mahallesi, İstiklal Cad., Başkent Sokak, No:11, Giriş Kat, TOKİ-AYAZMA
Tel: +90 212 777 01 91
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

**BEYOĞLU**

Taksim Eğitim ve Araştırma Hastanesi (Taksim Education and Research Hospital)
Karayolları Mahallesi,Osmanbey Caddesi, No:120, Gaziosmanpaşa
Tel: +90 212 945 3000
Website: [http://www.taksimhastanesi.gov.tr/](http://www.taksimhastanesi.gov.tr/)
Public hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

Beyoğlu Toplum Sağlığı Merkezi (Beyoğlu Society Health Center)
Yahya Kahya Mah. Sipahi Fırın Sok. No:2/G Kasımpaşa/ Beyoğlu
Tel: +90 212 297 66 22
Website: [http://www.istanbulhalksagligi.gov.tr/](http://www.istanbulhalksagligi.gov.tr/)
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

Beyoğlu Ana Çocuk Sağlığı ve Aile Planlama (Maternal and Infant Health / Family Planning – Beyoğlu)
Yahya Kahya Mahallesi Sipahi Fırın Sokak No:2/B Beyoğlu
Tel: +90 212 297 66 22
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Special services exist on mother-child health.

Avusturya Sen Jorj Hastanesi (Austrian Sen Jorj Hospital)
Bereketzade Medresesi Sok. No:7, Beyoğlu
Tel: +90 212 292 62 20
Private hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state, as well as to undocumented migrants.

**ESENLER**

Esenler Göçmen Polikliniği (Migrant Clinic – Esenler)
Esenler AÇSAP Birimi, Havalanı Mahallesi, Gülçe Sokak, No:2, Kat: 2, Köyici-Atışalanı-
Tel: +90 212 431 66 71
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.
ESENYURT

Esenyurt Göçmen Polikliniği (Migrant Clinic – Esenyurt)
Esenyurt AÇSAP Birimi, Merkez Mahallesi, Doğan Arası Caddesi, 1131 Sokak, No:3
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

GAZİOSMANPAŞA

Gaziosmanpaşa Göçmen Polikliniği (Migrant Clinic – Gaziosmanpaşa)
Gaziosmanpaşa Toplum Sağlığı Merkezi Binası, Karayolları Mahallesi, Abdı Ipekçi Caddesi, No:15, Kat:2, Gaziosmanpaşa.
Tel: +90 212 618 03 95
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

FATİH

İstanbul Üniversitesi Çapa Tıp Fakültesi (Istanbul University Çapa Medical Faculty)
Topkapı Mh. Millet Caddesi, Çapa, Fatih
Tel: (0212) 414 2000
Website: http://istanbultip.istanbul.edu.tr/
Public hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

İstanbul Üniversitesi Çapa Tıp Fakültesi Şehremini Verem Savaş Dispanseri (Istanbul University Çapa Hospital Tuberculosis Control Dispensary)
Topkapı Mh. Millet Caddesi, Çapa, Fatih
Tel: (0212) 521 81 98
Public hospital specialized in tuberculosis. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

OKMEYDANI

Sağlık Bakanlığı Okmeydanı Eğitim ve Araştırma Hastanesi (Ministry of Health, Education and Research Hospital – Okmeydani)
Darülaceze Cad. No:25 Okmeydani
Tel:+90 212 314 55 55, +90 212 221 77 77
Website: http://www.okmeydani.gov.tr/
Public hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.
ŞİŞLİ

Şişli Etfal Eğitim ve Araştırma Hastanesi (Şişli Etfal Education and Research Hospital)
Halaskargazi Cad., Etfal Sk., Şişli
Tel: +90 212 373 5000
Website: http://www.sislietfal.gov.tr/
Public hospital. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

KAĞITHANE

Kağıthane Göçmen Polikliniği (Migrant Clinic – Kağıthane)
70. Yıl Cumhuriyet Okmeydani AÇSAP Birimi, Talatpaşa Caddesi, Telsizler Mahallesi, No: 163, Kağıthane.
Tel: +90 212 221 77 05
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

KÜÇÜKÇEKMECE

Küçükçekmece Göçmen Polikliniği (Migrant Clinic – Küçükçekmece)
Küçükçekmece Toplum Sağlığı Merkezi, Tevfikbey Mahallesi, Beşir Kemal Caddesi, No:4, Bodrum Kat, Sefaköy/Küçükçekmece.
Tel: +90 212 592 59 91
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

MALTEPE

Maltepe Göçmen Polikliniği (Migrant Clinic – Maltepe)
Aydınevler Aile Sağlığı Merkezi-Maltepe AÇSAP Birimi, Aydınevler Mahallesi, Fener Sokak, No:1, Kat:1, Maltepe.
Tel: +90 216 489 66 04
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

SANCaktepe

Sancakepe Göçmen Polikliniği (Migrant Clinic – Sancaktepe)
Sancakepe AÇSAP Birimi, İnönü Mahallesi, Aşık Veysel Caddesi, No:6, Kat: 2, Sargazi/Sancaktepe.
Tel: +90 216 561 79 11
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

ÜMRANİYE

Ümraniye Göçmen Polikliniği (Migrant Clinic – Ümraniye)
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

**Zeytinburnu Göçmen Polikliniği (Migrant Clinic – Zeytinburnu)**
Zeytinburnu Sağlıkçi Yaşam Birimi, Seytınızam Mahallesi, Mevlana Caddesi, No: 81-83, Giriş Kat, Zeytinburnu
Tel: +90 212 409 20 81
First step health services are available for free to registered asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state.

**Süleymaniye Kadın Doğum ve Çocuk Hastalıkları Eğitim ve Araştırma Hastanesi (Süleymaniye Gynecology and Pediatric Education and Research Hospital)**
Telsiz Mahallesi Bahkli Kazlıçeşme Yolu No:1 Zeytinburnu
Tel: +90 212 498 61 61
Website: www.suleymaniyedogumevi.gov.tr
Public hospital with special services on women’s health, birth and children’s health. Health services are available for reduced fees for asylum seekers and refugees who have obtained ID cards via UNHCR or the Turkish state. Emergency services are available to everyone, including undocumented migrants.

**Social Support**

**Zeytinburnu Kaymakamlığı Sosyal Yardımlaşma ve Dayanışma Vakfı (Zeytinburnu District Governorate Social Support and Solidarity Foundation)**
Zeytinburnu Hükümet Konağı Kat. 1 No. 14, Zeytinburnu.
Tel: +90 (212) 664 92 10
Website: http://www.zeytinburnu.gov.tr/
Provides guidance to documented asylum seekers and refugees to institutions related to their needs; financial support in times of emergency.

**Zeytinburnu Belediyesi Sosyal Yardım İşleri Müdürlüğü (Zeytinburnu Municipality Management for Social Support Services)**
Beşteşiz Mahallesi. Belediye Caddesi. No:5 Zeytinburnu
Tel: +90 (212) 413 11 11
For documented asylum seekers and refugees, essential food supplies and Turkish language education is provided.

**Beyoğlu**

**Beyoğlu Kaymakamlığı Sosyal Yardımlaşma ve Dayanışma Vakfı (Beyoğlu District Governorate Social Support and Solidarity Foundation)**
Küçükpiyale Mahallesi Kızılay Meydanı Caddesi No:24/26 Kat:3 Kasımpaşa/İstanbul
Financial assistance is provided for documented asylum seekers and refugees. In order to benefit from financial aid, it is necessary to make an application to District Governorate of Beyoğlu.